

ACA Non-Discrimination Notice

Pediatric Ophthalmology of Erie, Inc. (POE) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. POE does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pediatric Ophthalmology of Erie, Inc. Provides free aids and services to people with disabilities to communicate effectively with us such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English (see attached list of languages), such as qualified interpreters or information written in other languages

If you need these services, contact our office manager Lori Sala. Please allow enough time for these services to be arranged prior to your appointment with us.

If you believe that POE has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Office Manager Lori Sala, at 128 W. 12th ST, Suite 301, Erie, PA 16501 by phone (814-454-6307), fax (814-454-6397), or email (llsala@kidseyeserie.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lori Sala (Office Manager) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.